

The Wireless Zone® Chatterspot Buyout Contest Official Rules

PARTICIPATION CONSTITUTES PARTICIPANT'S FULL AND UNCONDITIONAL AGREEMENT TO AND ACCEPTANCE OF THESE OFFICIAL RULES AND PARTICIPANT'S AGREEMENT TO ABIDE BY ALL TERMS, CONDITIONS, RESTRICTIONS, LIMITATIONS, CODES OF CONDUCT AND LAWS APPLICABLE TO THE CONTEST.

I. CONTEST ENTRY PERIOD: The "Wireless Zone® Chatterspot Buyout Contest (the "Contest") begins Monday April 1, 2021 (the "Opening") and ends December 31, 2021 (the "Closing") (collectively the "Contest Period"). All eligible Chatterspot sign-ups within the Contest Period will earn an entry into the drawing as described herein.

II. ELIGIBILITY: The Contest is open only to: (i) Wireless Zone® customers who enroll in Chatterspot by responding "Yes" to an SMS text invitation, (ii) Wireless Zone® customers who enroll in Chatterspot by texting "ZONE" to the prescribed number, (iii) Wireless Zone® customers who enroll in Chatterspot via text, email or online opt-in, (iv) Wireless Zone® customers who are Chatterspot enrollees prior to the beginning of the Contest Period who request an entry from any Wireless Zone® franchise location (collectively under subsections (i)-(iv) "Eligible Customers") and (v) employees of Wireless Zone® franchisees who are active associates at Wireless Zone® franchised retail locations who are assigned to the invoice of an Eligible Customer entered into the contest under sections (i) to (iii) above ("Eligible Associates"). Eligible Customers must be enrolled in Chatterspot at the time of the drawing. The Contest is subject to all applicable federal, state, and local laws and regulations, and is void where prohibited by law. Winning a prize is contingent upon fulfilling all requirements set forth herein.

III. HOW TO PARTICIPATE: Eligible Customers who become eligible in a given calendar month (either through enrollment or a requested entry) will be entered into a single drawing. The drawing will be held on or before the 7th day of the subsequent calendar month (i.e., the Eligible Customers from April will be entered into a drawing that will take place on or before May 7). Each Eligible Customer will have a single entry in the drawing. Eligible Associates may be assigned to more than one Eligible Customer and therefore may be entered more than one time. The May 2021 drawing (selecting winners from April 2021 Eligible Customers) will select 5 winners. All other monthly drawings will select a single prize winner. All winners will be selected randomly via a drawing from all eligible entries.

IV. PRIZES: Each Eligible Customer will receive one of the following prizes:

- (1) If the Eligible Customer has a device payment plan "DPP" with Verizon Wireless, Wireless Zone® will pay, in the form of a Verizon account credit, the outstanding amount of the DPP or \$1,000, whichever is less.
- (2) If the Eligible Customer does not have a DPP with Verizon Wireless, the winner may select either a \$500 Verizon account credit or a \$1,000 credit toward the purchase of an upgraded device on a DPP with Verizon Wireless.
- (3) If the Eligible Customer is not a Verizon Wireless subscriber, the winner will receive a \$1,000 credit toward the purchase of a wireless device on a DPP with Verizon Wireless at any Wireless Zone® retail location.
- (4) If the Eligible Customer has a DPP with an existing promotional credit from Verizon Wireless, Wireless Zone® will either pay, in the form of a Verizon account credit, the outstanding amount of the DPP or \$1,000, whichever is less; or the winner may select a \$500 account credit.

The Eligible Associate assigned to the Eligible Customer who is selected as the winner shall also be selected as a winner. No Eligible Associate may be selected as a winner more than once in a single drawing. The Eligible Associate will receive one of the following prizes:

- (1) If the Eligible Associate has a device payment plan "DPP" with Verizon Wireless, Wireless Zone® will pay, in the form of a Verizon account credit, the outstanding amount of the DPP or \$1,000, whichever is less.
- (2) If the Eligible Associate does not have a DPP with Verizon Wireless, the winner may select either a \$500 Verizon account credit or a \$1,000 credit toward the purchase of an upgraded device on a DPP with Verizon Wireless.
- (3) If the Eligible Associate is not a Verizon Wireless subscriber, the winner will receive a \$1,000 credit toward the purchase of a wireless device on a DPP with Verizon Wireless at any Wireless Zone® retail location.
- (4) If the Eligible Associate has a DPP with an existing promotional credit from Verizon Wireless, Wireless Zone® will either pay, in the form of a Verizon account credit, the outstanding amount of the DPP or \$1,000, whichever is less; or the winner may select a \$500 account credit.

Prizes must be redeemed within thirty (30) days of notification to the selected winner.

V. WINNER SELECTION, NOTIFICATION AND ODDS: Wireless Zone® will notify the winners of each drawing as they are selected. Odds of winning will depend on the total number of entries included in the drawing. After each Winner is verified, a written confirmation, a W-9 tax form and instructions for claiming or receiving the awarded prize will be emailed to the Winner. All W-9 forms must be completed and returned to Wireless Zone no later than the end of the calendar month in which the winner is selected. Winners may be required to return to a Wireless Zone® location to redeem their prize. Winners may contact Wireless Zone® at 888-777-0804 for more information.

VI. GENERAL TERMS AND CONDITIONS: All winners are required to comply with any and all applicable federal, state and local laws, rules and regulations. The value of any prize awarded to a Winner may be reported for tax purposes as required by law. The winners will be solely responsible for all federal, state and/or local taxes, and for any other fees or costs associated with the prize they receive. If a potential winner cannot be reached within two (2) calendar days from the first notification attempt, if a potential winner fails to redeem and use their prize within thirty (30) days of notification, or if a potential winner is ineligible or not in compliance with these Official Rules, then such person shall be disqualified and, an alternate winner may be selected for the prize at issue. Wireless Zone LLC and its agents are not in any way responsible or liable for damages resulting from shipping and handling, loss, use or misuse of any prize awarded in this Contest.

All winners, by accepting the prize, agree to permit Wireless Zone LLC and its representatives, employees and agents to use their identity, including their name, photograph, image, likeness or voice, in any photos, prints, video or audio recordings, visual media, advertising and promotional materials, and internet or digital content or platforms, created or used for commercial purposes related to promoting the contest or the business of the Wireless Zone® franchise system.

Wireless Zone LLC may modify and/or terminate the Contest at any time in its sole discretion and such modifications may result in additional terms, conditions or requirements that may disqualify an Eligible Customer or Eligible Associate from continued participation in the Contest. If, for any reason, the Contest is not capable of running as planned, including as the result of tampering, unauthorized intervention, fraud, technical corruptions or failures, illegality, or any other causes beyond the reasonable control of Wireless Zone LLC, which corrupt or affect the administration, security, fairness, integrity, or proper conduct of the Contest, or in the event company business plans dictate, then Wireless Zone LLC reserves the right in its sole discretion to suspend the Contest, modify eligibility requirements, terminate the Contest or disqualify or suspend participation for any Eligible Customer or Eligible Associate. Eligible Customers and Eligible Associates who participate in the Contest will indemnify Wireless Zone LLC from and against any and all damages incurred by them arising out of or related to any fraudulent or illegal conduct by such Eligible Customer or Eligible Associate participating in the Contest.

The winner may contact Wireless Zone® at 888-777-0804 for more information about the contest, or to request a copy of these terms and conditions.

VII. GOVERNING LAW/DISPUTES: Except where prohibited, each Participant agrees that this Contest shall be governed by and construed in accordance with, the laws of the State of Connecticut, without giving effect to any choice of law or conflict of law rules. Sponsor reserves the right to take such action as it deems necessary to enforce these Official Rules and ensure the fair operation of the Contest, including without limitation barring Eligible Associates who do not comply with these Official Rules. By entering, Eligible Associates consent to the jurisdiction and venue of the appropriate federal, state and local courts located in Connecticut for any and all disputes, claims and causes of action arising out of or connected with this Contest or any prize awarded.